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Dear valued partner,

At Ontario Blue Cross[®], protecting the privacy of personal information is one of our top priorities. Therefore, we have implemented a new process to ensure that documents containing this type of information are transmitted in a secure way.

As of March 31st, 2022, every document likely to contain personal information must be submitted via a secure file transmission form available through Your secure access of the [Advisor resources](#) web page. Our [Advisor's guide](#) has also been updated to reflect this change.

Personal information includes, but is not limited to:

- Name;
- Date of birth;
- Medical information;
- Address;
- Phone number;
- Billing information;
- Etc.

As of this date, documents containing such information can no longer be sent by email or fax.

Thank you for your continued support.

If you have any questions, please contact:

Info-Partners

 |  **1-800-361-2538 – press 9, then 2, then 1**

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