



Dear valued partner,

Recently, we reviewed our Blue Cross Health insurance offer. To ensure the sustainability of our products and remain aligned with the healthcare landscape, we had to make some necessary plan adjustments.

Plan design changes

There will be some plan changes as outlined in the table below, updated product guides will be available prior to May 11, 2024. These changes will apply to **new business sales as of May 11, 2024**, for contracts effective starting June 1, 2024. Plan pricing remain unchanged.

Plan	Current	New (as of May 11, 2024)
Complete Health and Assured Access		
Health practitioners	No per visit maximum	A maximum per visit for each practitioner applies
Dental benefit (Enhanced)	Orthodontics: Lifetime maximum \$1,500	Orthodontics: Lifetime maximum of \$1,500 with a monthly reimbursement limit of \$125
Guaranteed Acceptance		
Drug benefit	Optional \$2,500 maximum per calendar year	Mandatory - Age 64 and under (Optional from age 65) \$625 maximum per calendar quarter
Dental benefit	No overall maximum	Overall maximum \$1,000 per calendar year

Transition Rules

Application received:	Policy issued
Before May 11	The old policy version will be issued.
May 11 and after	The new policy version will be issued.

Dispensing fee limit—Maintenance Drugs

Following a review by our Drug Management team, as of **June 1, 2024**, all ***new business and in force*** policies will include a dispensing fee frequency limit. Details on how this change will impact your client can be found below:

- The maximum coverage for the **dispensing fee** applies to each **maintenance drug**. This does not apply to non-maintenance drugs.
- The coverage will be applied automatically when a client fills their prescription for a 3-month supply.
- A maximum of 5 dispensing fees are permitted within 12 months, clients are responsible for paying any additional dispensing fees.
- Clients are encouraged to fill 3 months of a maintenance drug prescription at once, rather than having to fill it once a month.

Please refer to the policy [amendment document](#) for more information.

For assistance or if you have any questions, please contact **Info-Partners**.

Info-Partners

info.partners.health@ont.bluecross.ca

1-800-361-2358 (option 2, then option 1)

Thank you for your continued support.

Sasha M. Opacic

Vice-President, Sales-Broker Channel

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